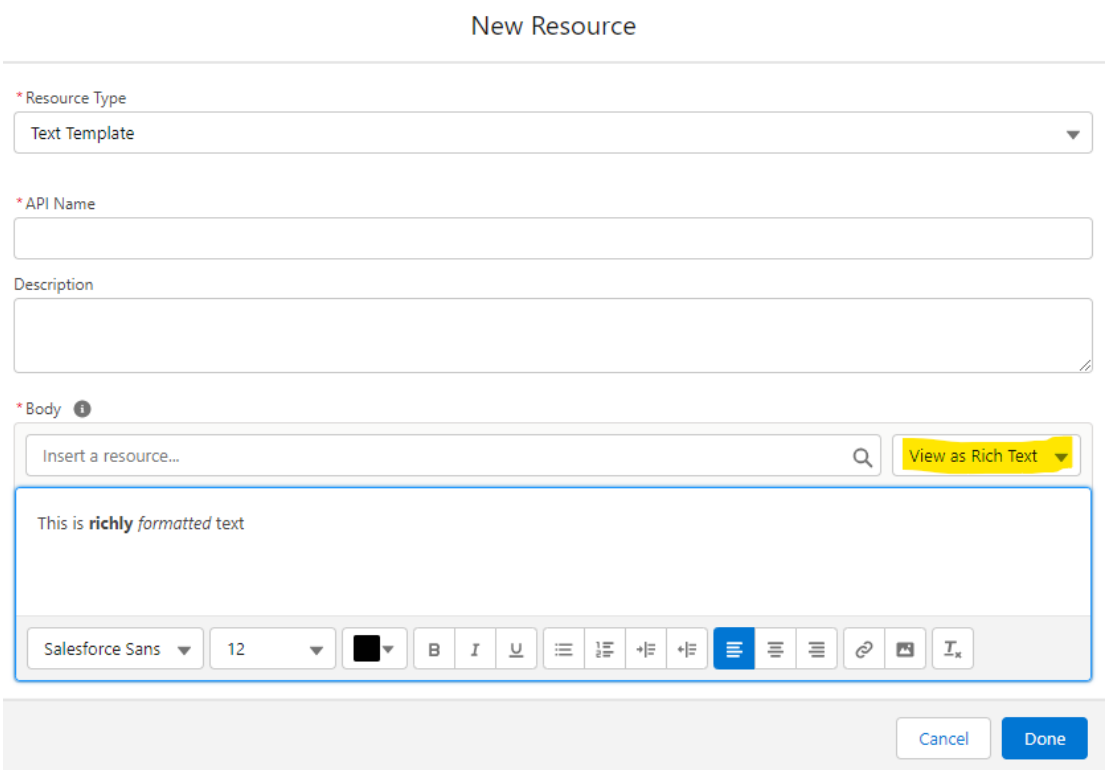
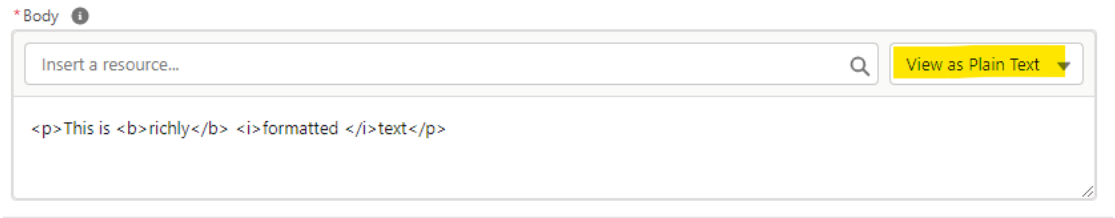
Flow's Send Email Core Action + Text Templates

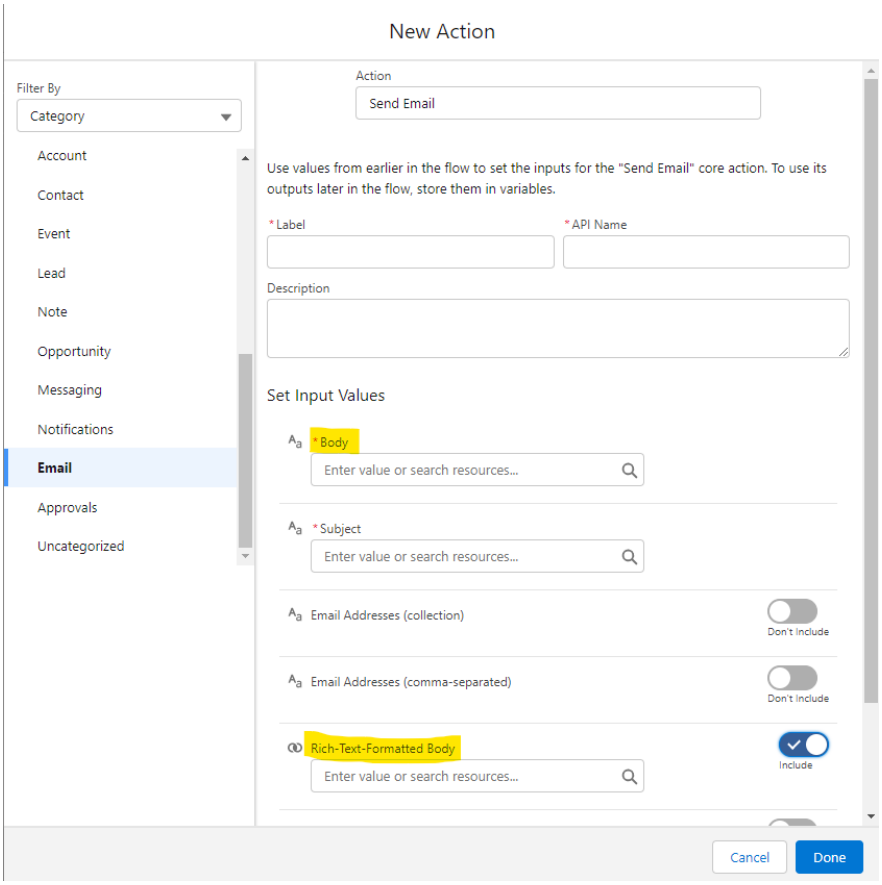
In Winter 20, Salesforce updated Flow Builder to make text template resources rich text as well as plain text. As such, if you have an existing Flow with a text template resource from pre-winter20' you will need to edit the Flow to ensure the proper type is chosen.





This is particularly an issue for using a text template as the source for the body of an email in a Send Email action. If you are using this text template when using an email core action, you need to ensure you have the Plain/Rich option selected correctly for whichever Body input you choose to use for the action:

- `Body` (default): If you use this default Input, and a text template as the source of it, that text template **must** be plain text or else it will render the rich text's markup directly in the body. To change this, select *Plain Text* from the drop down in the upper right.
- `Rich-Text-Formatted Body` (optional): alternatively, you can use a Text Template with Rich Text enabled and use this optional input to provide a formatted email body.



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