

# Winter '19 Abridged

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The Salesforce Discord Collective Presents:

## **THE WINTER 19 RELEASE NOTES - ABRIDGED**

May contain nuts

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### **CRITICAL STUFF**

- [Salesforce For Outlook is slowly being retired](#) and [no future patches are planned](#). All admins should schedule a migration to Outlook Integration or Lightning Sync ASAP.
- [Salesforce will now enforce the 18-month retention policy for history tracking data](#). This limit was previously unenforced. If you report on older data, act now to preserve it.

### **THANK GOD**

- [YOU CAN CHANGE DENSITY SETTINGS IN LEX](#) looking at a record page is no longer a russian winter snow simulation
- You can finally [change multiple owners in Lightning](#). 2 years after the LEX Launch, they've decided it was time to add one button to rule them all.
- [Dev hub available in Dev and Trial orgs](#) start playing with SFDX :)

### **LIMITS**

- Limits for number of flows, number of processes, and number of waiting interviews, have been [severely increased](#). [Automate All The Things](#)
- There seem to be [new entitlements for Flow Interviews per org](#). The wording makes it seem like these limits did not exist before. You may want to keep an eye on your usage and ring up Salesforce support if needed...

### **GENERAL STUFF**

- You can [enable the Akamai CDN](#) to load lightning experience fast as the wolves of icewrack.
- You can [prevent users from switching back to classic](#). Remember to throw them clean water in their cell.

- They added a [search bar](#) to list views. If you type in that, the global one, AND open a lookup field open, you could search while you search your search.
- Salesforce Surveys get better, but are still a less good GetFeedback.
- Service Essentials now boasts CTI and a dumbed-down community. Starts looking like a fair option for small companies.
- Flow Screens got [a shit ton of small quality of life adjustments](#). Toggles, Dependent picklists, sliders for number values, email and phone validations...
- [Salesforce Actively pushing the 1 Process per object structure](#) I TOLD YOU SO (he yelled to no one in particular)

## SALES CLOUD

- If you use collaborative forecasting and Enterprise Territory Management, [the two are now compatible](#)
- Forecasts in general suck less with [better navigation](#) and [sharing](#). [Territories](#) get a lot of real small upgrades as well.
- When you switch opp owners, you can now [retain edit rights](#) on that opp. It's particularly interesting because this could be a new trend accross objects...

## SERVICE CLOUD

- [Einstein Bots can now use autolaunched Flows](#). This looks ridiculously awesome.
- [LiveMessage](#) gest a few updates including Facebook Messenger connections.
- [You can access LiveAgent Setup in LEX](#).
- [Route Work to Agents Using Both Queues and Skills Simultaneously in the Same Org](#). I mean their title is perfect, not going to rewrite it.
- [Skill Based routing](#) beta now also available for liveagent
- Guided Actions renamed to Lightning Flows for Service, with minor updates.

## MARKETING

- [Pardot is now in Lightning Experience](#) - hopefully you can stop being logged into two apps the entire day.
- You can [Sync pardot campaigns with SF now](#)
- [Joined Reports in Lex \(beta, limited\)](#)
- [Report Subscription is now something that makes sense](#) Basically you can subscribe other people. Spam Marc with ALL the Marketing Reports. He'll Love it. Hey Mark ! You see that report of all leads from all time ? You're subscribed daily now !

## COMMUNITIES

- [Sharing Sets now valid for all community license](#) you can breathe easier, Community Plus license holders. [Sharing sets](#) also got [better](#).
- [New Template called Help Center](#) Basically what old Kokua was - requires Knowledge to activate. Ironic, because [Koa and Kokua got killed](#) in this release.
- Guest Users Will be able to access [Flows](#). WILL be. It's not available upon release.
- Akamai CDN activated by default for communities. Faster loading times yay.

## LIGHTNING

- You can [Use Kanban](#) on the Recently Viewed lists. *nice*.
- The Lightning Usage App [is now better](#), giving you stats about where users switch back to classic, page load times, per browser, etc.
- [They remembered Console Users also ned to edit browsable tabs](#)
- [List View Sharing In Lightning](#) because migrating features that are more than 10 years old still requires celebration.
- [Why ?](#)
- Email Opens now tracked in the [Activity timeline](#) of records. Nice.
- You can [schedule recurring events](#) but it's still in beta. Small Indie Companies can't reinvent everything, recurring events are hard...
- [Filter Component Visibility via Permissions](#) This is actually REALLY AWESOME.

## DEV

- Salesforce, for the second release in a row, actually delivers something you care about, and implements the `System.callable` interface. To quote the RN, '[the Callable interface allows integrations in which code from different classes or packages can use common base types.](#)'
- Apex Methods can now be [Cacheable](#)
- [VSC can now connect to existing orgs](#), not just scratch orgs (beta)
- You can fetch images over HTTPS now with [IMAGEPROXYURL](#), and isolate [third party content via Iframes](#). Salesforce likes you isolated, and if it doesn't have to look at you. So sweet...
- [Class sharing](#) can now be `inherited` from a parent class
- [New components](#) including beautiful maps using google maps.
- Minor change that's a huge QoL: you can [edit custom metadata records in memory within Apex](#) meaning you can calculate a result, use that in your code as-is, and then commit the result via async api - instead of waiting to see if the async job had completed so you could

resume operations.

## ANALYTICS

- Not going to lie, Einstein Analytics got a damn fair share of upgrades this time around. If you use Einstein Analytics, [Read the release notes section](#)

## OTHER STUFF

You can [warn](#) users they're leaving salesforce, [opt-out](#) of My domain without an instance attached, [toggle stricter CSP](#) instead of just activating it, and [I guess this is nice enough...?](#) to finish on.

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This abridged version was graciously written up by the **SF Discord** <https://discord.gg/JG4Bc4q>

We have a "website" now: <https://sfxd.github.io/> with our beautiful new logo thanks to Aki we love you man ♡

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